



RICK SCOTT  
GOVERNOR

*Better Health Care for all Floridians*

ELIZABETH DUDEK  
SECRETARY

**FOR IMMEDIATE RELEASE**  
February 13, 2012

**Contact:** AHCA Communications Office  
[AHCACommunications@ahca.myflorida.com](mailto:AHCACommunications@ahca.myflorida.com), 850-412-3623

**Valuable Consumer Tool—FloridaHealthFinder.gov—Updated with New Information**  
*—Updates part of ongoing efforts to provide information about the quality of Florida’s health care system, promote transparency and increase access to health care data—*

**Tallahassee, Fla.**—The Agency for Health Care Administration (Agency) announces updates to FloridaHealthFinder.gov including patient satisfaction with their hospital experiences and updated outcome and performance measure data about health care facilities through June 2011. Consumers can use this website to compare hospital and provider volume, rates, health outcomes and provider quality. The availability of this additional information can assist consumers in making informed health care decisions.

“The Agency is pleased to share this expanded information that can help Floridians make educated choices about where they choose to receive health care,” said Secretary Liz Dudek. “FloridaHealthFinder.gov is one of the most valuable resources we make available to consumers and we want more people to know about it and use it.”

Information about two new procedures to show physician volume—Coronary Artery Bypass Graft (CABG) and Percutaneous Transluminal Coronary Angioplasty (PTCA)—have also been added, which gives consumers a better idea of a provider’s experience. Educational, performance and pricing information is also available for these and other procedure types.

The results of the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS)—a national, standardized, publicly reported survey of patient’s perspectives of hospital care and experience—has been added to the *Compare Hospitals* section of the website. The survey results show how the hospital ranked overall, if patients would recommend the hospital to friends and family and if patients were given information about what to do during their recovery at home.

*The Agency for Health Care Administration is committed to better health care for all Floridians. The Agency administers Florida’s Medicaid program, licenses and regulates more than 40,000 health care facilities and 51 managed care organizations, and publishes health care data and statistics at [FloridaHealthFinder.gov](http://FloridaHealthFinder.gov).*

###

